

MAKING FOOD ALLERGEN MANAGEMENT TRAINING ACCESSIBLE TO MULTIPLE SECTORS

Introduction

Since 2017 the National Allergy Strategy (NAS) has worked with different sectors to develop a series of free and engaging online food allergy training course for staff working in food service.

Available courses



All about Allergens
Launched July 2017



Next step for cooks and chefs
Launched July 2019



Hospitals
Launched Sept 2020



Camps
NEW! Launched June 2021



Schools
NEW! Launched June 2021



Children's education & care
NEW! Launched June 2021

Nationally standardised food allergen management online training that is:

- ✓ Free and accessible
- ✓ Interactive and user-friendly
- ✓ Takes 1-1.5 hours to complete
- ✓ Assessed with a certificate issued on successful completion.

In 2021 the **All about Allergens Resource Hub** was created as a central place for supporting tools and templates



Results

Total course enrolments (Jul 20-Jun21) were 28,468 noting the Hospitals, Schools and CEC courses were only recently added. **All about Allergens alone receives 1000 enrolments per month.**

Evaluation indicates that the courses are meeting the needs of participants, are easy to understand with high satisfaction rates for content (99%) and length (94%).

Conclusion

The All about Allergens online training provides access to nationally standardised food allergy education that is free and accessible. It reinforces the NAS food service project messaging that managing food allergies is everyone's responsibility.